



AccessAbility
Advantage

Making Business Accessible

Accessible Customer Service E-Learning Course

Ontario is now enforcing accessibility standards.
All organizations are required to train staff by the end of 2011.

+ Highlights

- 1** The Only AODA e-learning course endorsed by **CNIB, March of Dimes Canada** and **The Canadian Hearing Society**, leaders in accessibility.
- 2** Full learning management services including reports downloadable in Excel.
- 3** Short and long courses available to meet the needs of different employee groups.
- 4** Available in English, French, American Sign Language (ASL) and la langue des signes québécoise (LSQ).
- 5** A portion of the proceeds go to the **CNIB, March of Dimes Canada** and **The Canadian Hearing Society**.

About the Course

- + Complies with the AODA Customer Service Standard
- + 25 and 45 minute courses available
- + Engaging course that provides specific advice on interacting with persons with disabilities
- + Automated reporting regarding staff who have and haven't completed the course
- + Provides Certificates of Completion
- + Can be customized to include your brand, policies, procedures and unique specific content
- + Accessible to people with disabilities.

Comply with ease and confidence.

For more information and to place an order
www.AODATraining.org
Contact: Norm Vokey
(416) 949-2071 or TTY 1-800-537-6030

